**SMALL PET BOARDING**

**Mobile : 07737 219 793**

**Email :** [**furryfriendspethotel@aol.com**](file:///G%3A%5CTheresa%5CFurry%20Friends%20Pet%20Hotel%5CForms%5CBooking%20Form%5Cfurryfriendspethotel%40aol.com)

**Website:** [**www.furryfriendspethotel.co.uk**](file:///G%3A%5CTheresa%5CFurry%20Friends%20Pet%20Hotel%5CForms%5CBooking%20Form%5Cwww.furryfriendspethotel.co.uk)

**Facebook: Furry Friends Pet Hotel**

**Furry Friends Pet Hotel**

**(c/o Mrs Theresa Stokes-Watson)**

**12 Raven Drive**

**Barton Seagrave**

**Kettering NN15 6SD**

**BOOKING FORM**

Please contact us to check availability prior to completing the form below. Please return your completed Booking Form and non-refundable deposit of £10.00 payable by Bank Transfer (details on request) or cash if you live locally. Payment by debit/credit card can also be arranged. We will send you a Booking Confirmation once we have received your form and deposit. **PLEASE NOTE: A BOOKING IS NOT CONFIRMED UNTIL THIS FORM IS COMPLETED, SIGNED AND RETURNED, TOGETHER WITH THE £10 DEPOSIT.**

**Your Name:**

**Address:**

**Email:**

**Mobile No:**

**Home Tel No:**

**Emergency Contact:** (this needs to be someone who is not travelling with you particularly if you’re going abroad)

**Vet Name, Address, Phone No:**

**Holiday Destination:**

If going abroad which country?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Pet Name** | **Rabbit / Guinea Pig / Hamster** | **Bonded Pair? Yes / No** | **M/F** | **Age** | **Pet Insurance? Yes / No** | **Neutered /****Spayed?****Date?** | **Outdoor or Indoor Hutch Our Cage or****Own Cage** | **\* OK to use grass area?** **Yes / No** |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

\* Encephalatizoon Cuniculi – please see our **HEALTH** Section on our website before confirming if you would like your rabbit to use the grassed area.

**BOARDING PERIOD**

It would be appreciated if pets could be dropped off and collected between the following hours. If these are not convenient to you, please contact Theresa to discuss.

**10.00am to 12.00pm OR 4.00pm to 6.00pm, Monday to Sunday. Please state approx time you’ll be delivering and collecting your pet(s) in the boxes below.**

|  |  |  |  |
| --- | --- | --- | --- |
| **DROP OFF DATE** | **DROP OFF TIME (approx.)** | **COLLECTION DATE** | **COLLECTION TIME (approx.)** |
|  |  |  |  |

If the unexpected occurs and you experience delays in drop off or collection times then please let us know. Email furryfriendspethotel@aol.com , text or phone Theresa on 07737 219 793 as soon as you know you are going to be delayed. Please try to advise of your anticipated arrival both for drop off and collection.

Change over departure/arrival days can be particularly hectic, so please help us to plan so we can get boarding areas ready in good time on change over days. This also allows us to plan and have plenty of time to spend time with you and reunite you with your precious pet(s) ready for their departure home.

**BEDDING** – please tick your pet(s) preferred bedding - every attempt will be made to ensure your pet(s) is/are accommodated with their usual bedding.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| HAY | STRAW | MEGAZORB | WOOD SHAVINGS | NEWSPAPER | ANYTHING ELSE? |
|  |  |  |  |  |  |

**ADDITIONAL NOTES** - about your pet(s) (eg: special diet, preferred vegetables/fruit, foods your pet(s) **CAN’T** eat, medical requirements, grooming, behavior, ease of handling, litter trained/own litter tray, etc.). Please indicate if your pet(s) prefer a water bowl or water bottle?

Water Bowl: YES / NO Water Bottle: YES / NO Litter Trained? YES / NO

**WHAT TO BRING** - Please bring your pet(s) normal dry food. Many animals can react adversely to a sudden change of diet. Please remember to bring any favourite toys and/or something your pet is familiar with to make them feel at home, also their litter tray (if appropriate). Finally, if required, your pet(s) medication. We will be happy to supply all bedding, hay and any green food your pet requires unless you prefer to provide this.

**VACCINATIONS – RABBITS ONLY - Your Rabbit Needs To Be Vaccinated Against Myxomatosis, RVHD1 and RVHD2**

Vaccinations MUST have been given **at least 3 weeks** prior to boarding to ensure effectiveness AND cover the whole of the boarding period. Please remember to email, text or WhatsApp your rabbit(s) **up to date** vaccination certificates against Myxomatosis, VHD1 and RVHD2 to: furryfriendspethotel@aol.com or 07737219793.

**YOUR RABBIT(S) WILL BE REFUSED BOARDING IF THESE CERTIFICATES ARE NOT PRESENTED PRIOR TO BOARDING, OR DO NOT COVER THE WHOLE OF THE BOARDING PERIOD OR IF THEY ARE NOT GIVEN AT LEAST 3 WEEKS PRIOR TO BOARDING.**

|  |  |
| --- | --- |
| NOBIVAC MYXO-RHD(Myxomatosis & VHD1)  | ERAVAC OR FILAVAC(RVHD2) |
| Date Vaccinated: | Date Vaccinated: |

|  |
| --- |
| NOBIVAC MYXO-RHD PLUS(Combined vaccination, 3 diseases) |
| DateVaccinated: |

 **OR**

The total balance must be paid prior to boarding please (less the £10 deposit).

**I confirm I have read and accept the Terms and Conditions and Covid-19 procedures (attached)**

**Signed:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please indicate in the box below how you found Furry Friends Pet Hotel, ie: Google, Facebook, Magazine, Recommendation, Previously Used, etc. Thank you.

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**TERMS AND CONDITIONS**

Here at Furry Friends Pet Hotel, the health and welfare of the animals are very important to us. Please read the Terms and Conditions below. You will be asked to sign the Booking Form to confirm you accept these Terms and Conditions.

1. All animals must be up to date with their vaccinations (if applicable).  Proof of vaccinations must be provided prior to your pet’s stay with us.
2. Furry Friends Pet Hotel will not accept any pet that is showing signs of illness, disease, injury or pregnancy unless previously discussed. If your pet does have or displays any conditions, illnesses or injuries, details and treatment must be given on the Booking Form.
3. We take no responsibility for any pets pregnancy as all animals except bonded pairs are kept separate from each other at all times.
4. You agree that Furry Friends Pet Hotel is authorised to contact your Vet in a medical emergency or if not contactable, or out of our area (ie: more than 10 miles from Furry Friends Pet Hotel), our local Vet.
5. If your pet does become ill, we will inform you and/or your emergency contact immediately. If we are unable to contact you and your pet needs veterinary care, we will transport the animal to either your Vet (if within a 10 mile radius of Furry Friends Pet Hotel) or our Vet as agreed. Any treatment required and any other costs incurred will be charged to you, the owner. Your pet will be treated under your name and address.
6. A contract will be deemed active once a Booking Confirmation has been sent. At least 48 hours notice must be given of any changes or cancellation of the booking.
7. Times of arrival and collection must be provided on the Booking Form. If you are unable to make the time(s) stated or are running late, please ring or email to advise and agree a new time.
8. If you fail to deliver your pet on the date agreed, you will remain liable for the full boarding costs unless otherwise agreed.
9. If your pet is already boarding with us and you wish to collect him/her earlier than the date originally provided, you will still liable for the full boarding costs.
10. If you fail to collect your pet on the date agreed, the cost of the additional stay will be charged on collection of your pet.
11. If your pet is not collected on the due day (or you have not agreed a new collection date) and if it is not possible to contact you or your emergency contact, after 10 days your pet will be re-homed.
12. In the unlikely event that your pet passes away whilst staying with Furry Friends Pet Hotel, you will be contacted immediately to discuss your wishes. Furry Friends Pet Hotel accepts no liability in the unlikely event that this may happen.
13. All animals are boarded at their owner’s risk. Furry Friends Pet Hotel accepts no liability in the event of injury, illness, loss or death of your pet during or after the pet’s stay with us.

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**COVID-19**

**DROP-OFF AND COLLECTION PROCEDURES**

1. Owners are asked to drop-off and collect their pets from our gateway/drive.
2. Please adhere to your drop-off and collection times (or notify me in advance should your plans change) as I will be waiting to meet you at our gateway (from a distance) at the specified drop off/collection times.
3. Please photograph vaccination cards for rabbits and email or text these to me in advance.
4. Please specify any special feeding/bedding requirements on the booking form or email or call me beforehand to discuss.
5. Please only bring pets in their carriers (plastic preferably), their dry food (preferably in a plastic container), any special hay but limit any toys, tunnels, treats, litter trays, etc.
6. All pet carriers and dry food bags/containers will be handled with gloves and disinfected with Anigene disinfectant upon arrival and before pets are collected. Carriers will be stored separately away from all pets once disinfected.
7. Once pets are in situ, I’ll send a photograph to you for reassurance if you wish.
8. All deposits/payments to be made via BACS please either on the drop-off date or beforehand. No cash - thank you.
9. If you’re going abroad, special arrangements will need to be made regarding collecting your pet(s) if the quarantine rules apply – please advise if you’re going abroad?

January 2022